Inpatient WiFi - how to connect

Free WiFi is available for inpatients at Hutt Valley Hospital.

Where is WiFi available in the hospital?

Turn on your WiFi settings to find out if you are in a WiFi zone.

How to connect

1. Make sure you are connected to the internet and turn on your WiFi setting to find out if you are in a WiFi zone.

2. How to connect from an Apple device:

- Tap "Settings"
- Tap "WiFi"
- Slide icon to "On" if not already
- Select "DHBPatientWiFi"
- Open and refresh your internet browser
- You will now be directed to a log in page
- Enter your NHI Number
- Tap Log In.

3. How to connect from an Android device:

- Tap "Settings"
- Slide wireless and network to "ON" if not already
- Select "DHBPatientWiFi"
- Open and refresh your internet browser
- You will now be directed to a log in page
- Enter your NHI Number
- Tap Log In.

4. How to connect from a Windows device:

- Swipe left
- Scroll to and select "Settings"
- Select "Network and Wireless"
- Select "WiFi"
- Select "DHBPatientWiFi"
- Open and refresh your internet browser
- You will now be directed to a log in page
- Enter your NHI Number
- Tap Log In.

5. You're in. You can now access your emails and surf the internet.

Will I be able to log on to the network, using any wireless device?

WiFi compliant device (iPhones, iPads, smartphones, tablets, laptops etc) can connect to the wireless network.

What can I access once I am connected?

You can access Skype, email, Facebook and surf the internet.

Protect yourself and others

Public WiFi zones are not as secure as fixed or mobile broadband services. If you're using a laptop or similar to access the service, we suggest you have up to date firewall and anti-virus software installed on your device.

If you're using the service to transmit private or sensitive information, consider using services that offer privacy and confidentiality.

What can't I do?

We want to protect our patients' privacy, as well as their health. Please help us by:

- asking for permission to take photos
- thinking before you upload. Do not post photos or information about your friend or loved one's condition on social media unless they are happy for it to be seen by many people, including the media.