

Management Skills: Quality

Learning outcomes:

This course is intended for all Capital Coast and Hutt Valley managers who would like to improve their knowledge on Quality topics

Content:

- Centre for Clinical Excellence overview
- Certification and Audit
- Feedback, Complaints, HDC complaints
- Consumer Engagement
- Serious Adverse Events
- Clinical Governance Overview
- Controlled Documents, District Documents

Available to:	Price (+ GST)	Booking Method
Hutt Valley Staff	Nil	My Pay ESS00345
Wairarapa/Capital & Coast Staff	Nil	Connect Me
External Health Professionals (Primary Health, PHO, Aged Care)	N/A	N/A
Private sector	N/A	N/A

Target Audience	This course is intended for all Capital Coast and Hutt Valley managers.	
Pre reading requirements	Nil	
Course Facilitator	Madeleine Matthews	
Food Provided	No	*Please bring your own water bottle.

Course Details:

Day	Date	Venue	Start - Finish
Wednesday	13 March 2024	Meeting Room 2, Learning Centre, L1, Clock Tower Building, Hutt Hospital	1:00pm -3:30pm